



## **Benchmark of Quality Glossary**

**Benchmark of Quality (BoQ)** – The Benchmark of Quality (BoQ) is a tool to measure and index the quality and efficacy of the programs and supports offered by organizations against research-backed quality baselines.

**Domain** – A single broad area containing related and fundamental elements of the infrastructure, mission or vision of a program, organization, or entity.

**Indicator** – Specific and measurable research-backed actions that programs, organizations, or entities can take to achieve and/or raise their level of quality in that specific domain.

**Evaluation Scale** – Measure of a program’s current fulfillment of a specific *indicator* (Not in Place | Partially in Place | In Place).

**Social Emotional Learning (SEL)** – The act of building and developing the competencies and skills necessary for managing emotions, setting goals, overcoming adversity, making responsible decisions and exhibiting humanity to oneself and others.

**Supportive Environment** – The practice of creating a setting that actively engages students and youth while providing opportunities for planning, setting of goals and tackling real-world problems.

**Program Quality** – The intentional practice of aligning a program to the needs and requirements of the participants.

**Professional Development** – The practice of educating and equipping staff with the skills and behaviors leading to productive and supportive interactions with students and youth.

**Community Partnership** – The practice of building and continually fostering a connection between school, local community and home of the youth and students a program serves.

**Continuous Improvement** – The practice of repetitive self-evaluation and change in the interest of improving the program, organization or entity.